Officer-At-Large Report
E.P.G.S.A. Panel 67
September 9, 2018
Area Quarterly Meeting, 4Q18

Group Information Sheets
Group information sheets for each group in your District have been included in your folder. "Active" groups are on the right, "Unknown" groups are on the left. Please verify with your "Active" groups that the information is complete and correct. A group is listed as "Unknown" if it does not have a meeting location or if there is no contact person. Please check and see if these groups exist. Thank you for your help!

New Group, Group Change, and District Change Forms
I will make your changes in GSO's FNV database as soon as I receive new or updated information.
1. Ways to submit changes:
    a. Online form at www.area59aa.org under Service Resources
    b. Type the information in an e-mail and send to me at officer-at-large@area59aa.org
    c. Print, fill in, scan, and e-mail the form to me at officer-at-large@area59aa.org
    d. Mail it to me at: 5214 Osage Avenue, Philadelphia, PA 19143
    e. Bring a hard copy to the next Area Quarterly Meeting or event
2. New GSRs usually receive their GSR kits within 2 weeks. You can also view the GSR kit contents under Service Resources on the Area website.
3. There is a 30-day pending period after a new group is added and when it is made "Active" by GSO.

A Message from the GSO Records department, August 20, 2018
Dear Area Registrars, Warm greetings from the GSO Records department. We want to provide a short update on the development of the GSO's new CRM (Customer Relationship Management) database that we are referring to as ERP (Enterprise Resource Planning system). ERP is a business software that will allow us to integrate all facets of the GSOs operations into one repository. Instead of having three individual databases the new system will hold information for Group and service records (FNV), publications, order entry records, contribution records as well as our accounting, procurement and production information. Our go live date is set for February 1st, 2019. Up to and for quite a while after we will be working diligently to master the system so we can serve you and all members of the Fellowship better.

Also: The GSB 3Q18 minutes include a report from the Technology/Communications/Services committee that states walk-through testing of ERP is targeted to begin in October, with finance to be the first component to be rolled out. It adds that a manual of policies and procedures is being developed.

Travel Log
6/24/18 Mini Assembly II / Delegate's Conference Report, Newtown Square
8/16/18 Speak at District 51 Meeting
8/25/18 Pre-Area Meeting, Kennett Square
9/9/18 Area Quarterly Meeting, Wind Gap
* = not official Area 59 business

Update

1,597 Active Groups, 1 New Group, 1 Pending Active Group, 82 Unknown Groups, 962 Inactive Groups as of September 7, 2018
(Since June, I resolved all 33 unknown address issues!)

A.A. General Service Office

Home   Group Search   Individual & Position Search   District Change   Location Search   Downloads   Add New ▶

Service #   [   ]   Search

You are logged in as: **area59caroline@gmail.com** Change Password Logout

Work with Groups

Search for Groups   Add a Group

NOTE: Your Area has 82 groups with a Status of Unknown. These groups will not receive mailings until they are marked Active. An Active group must have a Primary Contact for mailing and at least one Meeting Day and Time. To update any information, please select the correct status link below to view the group search results.

Groups that might need your attention:

Status	Count
New Groups:	1
Pending Active:	1
Pending Inactive:	0
Incomplete:	0
Unknown:	82

Work with Individuals & Positions

Search for Individuals & Positions   Add an Individual

Announcements

Welcome to **Fellowship New Vision**.

Please watch this section of the FNV Home page for announcements of interest to all Area Record Keepers.

- The General Service Office will not print Confidential Regional Directories for the 2018-2019 time period.
- For assistance using FNV to manage your Area's records, contact the GSO Records Department at (212) 870-3400 or records@aa.org.
- For technical questions or to report a system problem, notify FNV Support at: gsofnvsupport@aa.org.
- The FNV User's Guide has been updated for 2018. It can be found under Download.
- Group Sheets Templates Please note when previewing your output that the first page is blank- which was necessary to ensure that each group starts on a new page. You should delete this page before printing.
- Did you know that A.A. Members can contribute ONLINE? Look for "A.A. Member Contributions ONLINE" on the A.A. Website or visit https://ctb.aaws.org and Pass It On!

Group Status Codes

New Indicates a new group record has been added to the database by the Area Registrar and its status has not been changed to "Pending Active" by the GSO Records department staff. The status change occurs the business day following the database entry, and review. If the New Group form has no anomalies or omissions of information the record is updated to "Pending Active."

Pending Active Indicates a group that was recently added to the database is in the 30-day pending period which is assigned to all newly added groups. Once the 30-day pending period has elapsed the status will change to Active.

Active The Group's record indicates that it is active when it has a primary mail contact on record along with meeting information.

Pending Inactive The GSO Records department is processing a request to inactivate a group. If the record in the database has a contact's name, a letter is sent to verify the request to inactivate is genuine. If there is no contact on the record the groups status is changed to inactive immediately.

Inactive The Records department has received and verified information that a group has disbanded or is not currently meeting, or the Primary mail contact has been removed.

Merged Two groups have decided to join and become one group. The GSO Records department receives the information as to which group will remain the active, who will be the GSR, and the meeting place, days and times. Then the records are combined and cross referenced. The active group will show a status of active and the merged group will show the status of merged. The merged group can request to be unmerged at any time by contacting the Records department and providing updated contact, meeting place and meeting time information.

Unknown A group is still active; however their group record at the GSO does not have a GSR or Primary mail contact attached to it; which indicates there is no one receiving the group's mail. Anyone in the group can volunteer to receive the group's mail it does not need to be a GSR. Also a group can become "Unknown" when the GSO receives returned mail and is unable to confirm a new mailing address.

With Staff Indicates there is a question about information on a New Group form that requires one of the A.A. Staff members to review the form and reach out to the new group's contact for clarification. It usually has to do with the way a group is named. Should there be any questions about the information on a new group form, it will be referred to an A.A. staff member for further review/resolution. In these cases the 30 day "Pending-Active" period will not begin until the outstanding questions have been answered. The status would be changed from "New" to "With Staff" and will remain until there is an answer to whatever question has arisen during the New Group review process. At that time the status would be updated to "Pending Active."

Yours in fellowship and service,
Caroline N., Area 59 Panel 67 Officer-At-Large and Area Registrar