Ad Hoc Technology Subcommittee

Eastern Pennsylvania General Service Assembly Report

November 2021 - Panel 71

The Ad Hoc Technology subcommittee is assisting with administering the Area 59's technology-based accounts (Zoom, E-mail, Cloud), creating related documentation and training for all Area Committee members, providing support for hardware and software needs, and assisting the Digital Communications Committee in redesigning the Area website, with DCM members and non-DCM advisors appointed by the Delegate.

Although this committee is still in its infancy, we have used our committee meetings to develop a strong foundation from which this committee can grow in future panels. We have already hit several milestones and discussed others. In summary, we have the following accomplishments and aspirations.

➢ Researched existing documentation from other Areas and existing documentation from services (like Zoom, Google Workspace, etc.), and discussed methods of disbursement through physical and electronic methods.

➢ Maintained existing audio equipment for use at Area 59 events. Worked with advisors to present recommendation for newer and better audio equipment for Area events. This recommendation was ultimately presented, and approved by the Area.

➢ Reviewed current website and provided recommendations to incoming Webservant in regards to layout and management to make it more informative, easier to use, and more accessible across all platforms.

➢ Held joint committee meetings with the Ad Hoc Digital Communications Committee for additional suggestions and recommendations regarding content and website design.

   Created presentation for events like Share-A-Day and will continue to improve these ahead of next panel.

➢ Planning already underway for migrating existing Area 59 e-mail recipients to G-Mail, which is part of the Google Workspace. Working through this experience will help us develop relevant documentation for current and future panels.

➢ We are looking into adapting our Area E-mail service for the possibility of adding DCMs to our Area email service. We will provide technical support to the Area, providing hardware and software recommendations when needed.

The Ad Hoc Technology Subcommittee's goals are to make it easier for Area 59 and our members to apply various new technologies to enhance their service work and expand the ways in which we can carry the message to the still suffering alcoholic.