



**Officer-At-Large Report**  
**E.P.G.S.A. Panel 69**  
**June 14, 2020**  
**Area Quarterly Meeting, 3Q20**

**Registrar Report**

May 15<sup>th</sup> - General Manager at GSO, Greg Tobin, reported that GSO continues to address stabilization and improvements across all areas of NetSuite ERP implementation. While the records portion of this implementation is naturally less of a priority than other areas of the initiative (i.e. finance and literature), some improvements have been made. Developments include new reports available to registrars, and a recent communication from GSO outlines their plan to work with two Areas on improving the reports available through the registrar's portal. In response to Covid-19, the records department has needed to work remotely to chip away at the back log of GSR and other group updates that have accumulated since FNV was taken offline in Oct 2019. Unfortunately, as a result, the back log has continued to grow. As of May 15<sup>th</sup>, 2020, the department had covered updates only submitted prior to February 12<sup>th</sup>, 2020. This may have changed since the last communication from New York, but it would appear that they are operating about 3 months behind on group updates at this time. This information is not meant to discourage any group from submitting group changes, please continue to pass any and all group changes to me. They will be addressed in the order that they are received by GSO and processed as soon as they can be. The registrar's portal still does not offer me a report sufficient to generate our Area 59 group change forms. I will send each DCM group change forms for all groups in their district as soon as I am able.

**Mini Assemblies**

I want to thank all the DCMs for their planning and efforts that went into the mini assemblies, starting in January of this year. Unfortunately, along with all Area 59 events that were scheduled for this spring, the Mini Assemblies had to be cancelled to respect state and local guidelines concerning the Covid-19 pandemic. Area 59 hosted an online Delegate's Conference Report on June 7<sup>th</sup> as a substitute. Thank you to all who participated to make this a fun, and extremely informative session.

**Technology and Digital Communications**

I am grateful to have the opportunity of participating in Area 59's online response to the current pandemic. For the first time, Area 59 offered an online discussion forum for any member to share perspective on General Service Conference agenda items. This forum, along with 2 additional Pre-Conference Sharing Sessions, helped to inform our delegate of Area 59's conscience in preparation of the General Service Conference. A lot of thought and consideration went into all of these actions and I am thankful to be part of such a dedicated team of Area Officers. Planning has begun to archive the responses collected in the online discussion forum.

I have participated in the creation and temporary administration of an Area 59 Google for nonprofits account, as well as a zoom account. (I do not aim to advertise either name here, but rather to provide an archive for future panels to call on, if need be). Both platforms have helped us move into the age of technology, by expanding our capabilities to serve the groups in Area 59 and providing much needed resources during the pandemic. I have held 2 workshops/ training sessions for subcommittee chairs on how to get the most out of our Google account. This platform provides video conferencing services to all of our subcommittees, as well as several other applications that can significantly improve collaboration and productivity. If you are a subcommittee chair, and you were unable to attend one of these sessions, please contact me about getting set up on the Area's G Suite account. We hope to get all subcommittees connected to the account to pass on their resources to the next panel and improve continuity.

## Travel and activity

03/08/20	Quarterly Area 59 Committee Meeting	Quakertown
03/11/20	Facilitated Inventory - Kitchen Table Group	Philadelphia
03/12/20	Area Officers Call	
03/12/20	PCSS Discussion Forum research and building	
03/13/20	PCSS Google Meet test exploring services	
03/14/20	PCSS Discussion Forum Testing	
03/17/20	PCSS 1 Planning	
03/18/20	PCSS 1 Test - Progress Review	
03/20/20	PCSS Discussion Forum Launch	
03/23/20	PCSS 1 Test - Exploring voting	
03/26/20	PCSS Practice run with Subcommittee Chairs	
03/31/20	PCSS Follow up meeting	
04/04/20	PCSS testing audio cues	
04/05/20	Pre-Conference Sharing Session 1	
04/09/20	PCSS 1 Follow up meeting	
04/11/20	PCSS 2 Zoom test exploring services	
04/14/20	PCSS 2 Zoom test exploring voting	
04/16/20	Speak on Tradition 4 PA bid for ICYPAA workshop	
04/19/20	Pre-Conference Sharing Session 2	
04/25/20	PI and Finance Workshop Planning	
04/28/20	D27 Business Meeting, Speak on tradition and concept	
04/30/10	PI Subcommittee Meeting	
05/01/20	Test Run – PI and Finance Workshop	
05/02/20	Area 59 PI and Finance Workshop	
05/07/20	Planning for June Quarterly Meeting	
05/12/20	Subcommittee Chair – Into to G Suite workshop	
05/16/20	Subcommittee Chair – Into to G Suite workshop	
05/23/20	Russian A.A. Workshop – Speak on service in Area 59	
05/23/20	Practice June Quarterly Meeting	
05/26/20	Area 59 Workshop – Three-Legged Stool	
05/27/20	VEDAT Meeting	
05/31/20	Pre-Area Meeting	
06/03/20	Test DCR Meeting	
06/07/20	Delegate’s Conference Report	

Respectfully Submitted,

Pete B.

Area 59 Panel 69 Officer-At-Large and Registrar